

Describe specific services offered by Chase Sapphire Travel Concierge

The Chase Sapphire Travel Concierge offers a wide range of personalized services designed to act as your travel agent, personal assistant, and global resource. Here are the specific services available to Chase Sapphire Reserve and Preferred cardholders:

Travel Bookings and Planning

- The concierge can help you research and book flights, hotels, tours, excursions, and vacation packages, tailoring the options to your preferences and budget.
- They can secure reservations for preferred seating, access sold-out events, and help you book or adjust complex itineraries.

Dining and Event Reservations

- Cardmembers can request dining reservations at top-rated or hard-to-book restaurants.
- The concierge service includes arranging tickets for concerts, theater shows, sports events, and other exclusive experiences.

Transportation Arrangements

- The concierge can organize rental cars, airport transfers, limousine services, and other ground transportation needs, both domestic and international.

Emergency Travel Assistance

- When travel plans change unexpectedly or something goes wrong on your trip, the concierge can help with:
- Locating translators
- Arranging cash transfers
- Finding lost items left behind in hotels or vehicles.

Gifting and Shopping

- If you need help selecting and delivering gifts (for birthdays, holidays, or special occasions), the concierge can offer recommendations and handle the delivery logistics.

Exclusive Sapphire Reserve Perks

- Reserve Travel Designers: For Reserve cardmembers, you get access to complimentary trip planning with Reserve Travel Designers, building unique, custom itineraries based on your travel style.
- Special experiences: Private tours, upgrades, hard-to-get reservations, and curated local recommendations.

How the Service Works

- Services are available 24/7 via the Visa Infinite Concierge phone number for Reserve members, and Visa Signature Concierge for Preferred members.
- You explain your request by phone or email, and the concierge will follow up with details, confirmations, and itineraries, usually completed within 1-2 days.

Chase Sapphire Travel Concierge services are designed to save you time, provide convenience, and offer luxury treatment during travel, dining, and special events. Cardholders pay no additional fees for the service—they only cover costs for any tickets, bookings, or items purchased.

Beyond Bookings: The Hidden Power of Chase Sapphire Travel Concierge

Most people think of the **Chase Sapphire Concierge** as a travel hotline — helpful, yes, but often underestimated. The truth? For Chase Sapphire Reserve cardmembers, the concierge is more than a booking service; it's a **global lifestyle partner** capable of unlocking extraordinary, personalized experiences around the world.

Whether you're chasing adventure, comfort, or convenience, here's what sets this service apart — and what most travelers don't realize they can request.

1. Personalized “Travel Designer” Services

Chase Sapphire Reserve members get access to **Reserve Travel Designers**, a team of professional travel experts who curate custom itineraries tailored to your preferences. They handle everything — flights, boutique stays, private guides, and local experiences few

tourists discover. These are not “package deals” but **handcrafted journeys** planned by experts who understand your travel style, schedule, and budget.

- Discover secret restaurants and local gems you won’t find online.
 - Get recommendations from destination experts trained by **Valerie Wilson Travel**, one of the world’s most respected luxury travel agencies.
 - Enjoy special upgrades or perks when you book through Chase Travel — like elite-style check-ins or dining credits.
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2. Life Beyond Travel

The concierge can help you do *more* than book a flight. Many Sapphire members use the service to:

- **Plan last-minute celebrations** — such as anniversary dinners or trip proposals anywhere in the world.
- **Shop internationally** — finding rare gifts or delivering them to loved ones abroad.
- **Secure reservations** at Michelin-starred or fully booked restaurants months in advance.

These agents are trained not just for travel logistics, but to design **experiences** that match your passions — a concert in Rome, a private wine tour in Napa, or early access to global events like Formula 1 or Art Basel.

3. Concierge Expertise During Emergencies

Unexpected hiccups — delays, lost bags, sudden cancellations — don’t have to mean chaos. The Sapphire Concierge can coordinate:

- Urgent flight rebookings when online systems fail.
- Emergency translation and document assistance abroad.
- Hotel or transportation changes without long customer service queues.

It’s like having a **personal support line** that remembers your preferences and bookings, and acts fast to fix problems.

4. Stackable Value with Chase Ultimate Rewards

Here’s what most cardholders don’t realize:

When you book through the concierge or Travel Designers *and* use the Chase Travel Portal, you can earn **up to 8 Ultimate Rewards points per \$1** on select purchases — turning your curated travel experience into a points powerhouse.

Additionally, travel purchases may qualify for **Reserve's \$300 annual travel credit** or **biannual \$250 premium booking credit** under The Edit hotel program.

5. True 24/7 Lifestyle Management

Unlike typical call centers, the Sapphire Concierge isn't outsourced to generic travel agencies. It runs through the **Visa Infinite network**, with priority handling for Reserve cardholders. You can call day or night and expect a live representative — not an automated bot — capable of creating or troubleshooting any plan.

For example, one traveler on record used the concierge to:

- Arrange last-minute Disney Sea tickets in Tokyo while abroad.
 - Coordinate a private chef for a family gathering overseas.
 - Obtain rare sports tickets during high-demand events like Copa América.
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Why It Matters

In a world of “self-service” travel, having a **human concierge who anticipates your needs** is priceless. From snagging impossible dinner reservations to rebooking canceled flights mid-crisis, the Chase Sapphire Concierge delivers peace of mind — and experiences that algorithms can't replicate.

So next time you plan to travel with your Sapphire card, don't just swipe it.
Call your concierge, describe your vision, and watch it turn into reality.

If you'd like, this content can be restructured into either a **search-optimized long blog post** (for visibility) or a **short social-feature summary** (for engagement), with embedded call-to-action prompts for Chase Travel services.