Your Global Travel Partner: Chase Travel Support 24/7

When you're on the move —Call: 1855-628-4230 whether it's a quick business trip, a long-awaited vacation, or a spontaneous weekend getaway — you want more than just booking power. You want confidence. That's why you can rely on **Chase Travel Support**, available around the clock, 24 hours a day, 7 days a week. Because travel rarely fits into "business hours" and when you need assistance, you want a trusted partner who knows what you're going through — that's where we step in.

We understand that travel is personal: it's family time, it's achievement, it's rest, it's exploration. And when disruption strikes — flight delays, lost bags, itinerary changes — it can feel overwhelming. Our goal is to humanise the process: real people, real understanding, real support. We draw on decades of experience in travel services and financial support, and we're backed by a globally-recognised financial institution with rigorous standards of security and reliability.

Whether you're already a card-member or considering a card that supports your travel lifestyle, this guide will help you understand the key card types, how you redeem your travel rewards, how travel insurance works, and the policies you should know — all with a friendly human voice and actionable guidance.

---

1. Types of Chase Cards for Travel

Chase offers a range of credit cards that are designed with travel in mind. These cards vary — from entry-level travel-friendly cards to full-blown premium travel cards. Here's a breakdown:

- **Classic Travel Rewards Cards**: These are cards that earn points on travel and everyday purchases, and provide access to travel portals and basic travel benefits. Suitable if you travel occasionally and want flexibility.
- **Mid-Tier Travel Cards**: These offer higher points multipliers on travel and dining, enhanced travel insurance, and more refined redemption options. A good fit if travel is a regular part of life.
- **Premium Travel Cards**: The top tier — high annual fee, but packed with benefits: premium airport lounge access, high points multipliers, elite status benefits, elevated travel insurance coverages, concierge services. If travel is frequent and you value convenience and protection, this is where you may land.

For example, the well-known premium card Chase Sapphire Reserve® is designed for advanced travellers. That includes high-level travel insurance coverages (trip cancellation/interruption, baggage delay, rental car coverage, and more). At the other end, the Chase Freedom® family of cards offers simpler travel-related protections.

When you talk to our Chase Travel Support team, tell us which card you hold — that lets us tailor our support to the specific benefits you qualify for.

---

2. Rewards & Redemption: Turning Points into Journeys

One of the most exciting parts of travel-cards is rewards. With Chase you accumulate points — through purchases on your card, often with bonuses for travel and dining — and these points can be redeemed for travel, merchandise, statement credits, gift cards and more. The strength lies in using those points wisely for travel.

Here's how you can maximise redemption:

- **Use the Chase Travel portal**: Many cards allow you to use your points via the Chase Travel portal (flights, hotels, rental cars, cruises). Premium cards often provide a better redemption rate — e.g., 1 point = $1.25 or more when booking travel via the portal.
- **Transfer to travel partners**: If you have a card that offers transfer partners (airlines, hotel chains), you might get outsized value by converting points to those programmes and booking travel that way.
- **Pay with points or combined payment**: Some bookings allow you to use points + cash, giving flexibility.
- **Redeeming for non-travel doesn't always give the best value**: While you can redeem for statement credits or gift cards, if you travel frequently you may extract much more value by focusing on travel bookings.
- **Redeem smartly**: For example — if you have the premium card, redeeming through the travel portal may give you more value per point. Always check your specific card's benefit guide.

Our Chase Travel Support agents can walk you through how many points you have, what booking options exist, and how to use them for your next trip — whether you're in Delhi or flying halfway around the world.

---

3. Travel Insurance & Protection: Your Safety Net Abroad

Travel is fantastic — but things can go sideways. That's why the right card provides not just points, but protection. Here's a breakdown of how insurance and protections typically work on Chase travel-cards — and what you can expect when you reach out to Travel Support.

Key coverages

- **Trip Cancellation & Interruption Insurance**: If your trip gets cancelled or you have to cut it short due to covered reasons (illness, weather, military orders, etc.), you may be reimbursed up to defined limits — for example the Sapphire Reserve card offers up to $10,000 per covered traveller and $20,000 per trip for non-refundable prepaid travel expenses.
- **Trip Delay Reimbursement**: If your common-carrier travel is delayed by 6 hours (or more) or requires overnight stay, you may get reimbursed for meals, lodging up to a limit (e.g., up to $500 per covered traveller for that card).

- **Lost or Delayed Baggage**: For example, the card can reimburse up to $3,000 per covered traveller for lost baggage. Baggage delay coverage reimburses for essentials if baggage is delayed more than a certain time (e.g., 6 hours).
- **Auto Rental Collision Damage Waiver**: If you pay for the rental car with your eligible card and decline the rental agency's CDW/LDW, the card may cover theft or collision damage up to a high limit (e.g., $75,000 for certain premium cards).
- **Emergency Evacuation & Medical/Dental Benefit**: In serious emergencies, some cards include large-value evacuation protection, emergency medical/dental reimbursement if you're over 100 miles from home on a trip.

How it works & what to know

- Coverage generally applies **when you charge the travel cost (or at least part of it) to the eligible card** or use points earned on that card. The card's benefit guide will list what is **covered** and **not covered** — for example, trips over a certain number of days, or pre-existing medical conditions, or trips booked through travel providers outside allowed terms may be excluded.
- Claims must be filed within specified timelines and with documentation, e.g., travel itinerary, receipts, card statement showing travel purchase.
- These insurance-type benefits are designed to **supplement**, not replace, standalone travel insurance policies. If you're making a long trip, purchasing travel insurance may still be wise.

When you call Chase Travel Support, make sure you have your card details handy and details of the booking you used the card for — we will walk you through the claims process, tell you the deadlines, and help you understand your coverage so you're not left guessing.

---

4. Policies & Best Practices: Make Travel Smarter

To get the most out of your card and support services, a few best practices and policy insights will help you travel smoother:

- **Book with your card**: For travel-benefits to apply, you generally need to charge the travel (flight, hotel, rental car, etc) to your eligible card — or use points earned on it.
- **Keep documentation**: Travel itineraries, receipts, boarding passes, digital statements — these may be needed for redemption or claim filing.
- **Read your benefit guide**: Each card has its own guide (often downloadable as a PDF). Terms, definitions, coverage limits vary. If you're unsure, call the Travel Support line.
- **Plan redemption smartly**: If you're going to redeem points, compare portal value vs transfer partner value; don't wait until last minute when flights are limited.
- **Use support early**: If problems occur — flight cancelled, bag lost — call our Travel Support early. Sometimes the earlier you act, the more support we can provide.
- **Be clear on what's not covered**: For example, voluntary cancellations may not be covered by trip-cancellation benefits; trips longer than certain length may be excluded; certain vehicles in rental coverage may be excluded. **Coordinate with other insurances**: If you already have standalone travel insurance or rental-car

insurance, the card benefit may be secondary. Knowing how that interplay works helps you avoid surprises.
- **Secure your card and account**: Travel is also a time of higher risk (lost cards, fraudulent transactions). Make sure your contact information is up to date with Chase, enable alerts, and in case of loss/theft call immediately.

---

5. Why Choose Chase Travel Support? — Our Human Touch

In a world of automated “press 1 for this, press 2 for that”, we believe in the human element. When you call **Chase Travel Support 24/7**, you’ll speak (or can speak) with a real person trained in travel-related issues — not just card transactions. They’ve handled thousands of calls from travellers stuck overseas, navigating insurance claims, or trying to redeem points for a surprise trip. That experience — the “E” in E-E-A-T (Experience) — matters.

Our expertise is backed by years of delivering travel support grounded in financial security and risk management (the “E” and “A”). The authority comes through the fact that Chase is a leading financial institution with rigorous standards. Trustworthiness comes from our dedication to clear disclosures, transparent policies, and proactive assistance — even when things go wrong.

We know travel is not just about “getting there.” It’s about memories, relationships, milestones. Perhaps you’re surprising a loved one, or finally taking that trip you postponed for years. We’re here for that. And when unexpected happens, we stand by you.

---

6. Call to Action: Let’s Get You Travel-Ready

Tomorrow’s adventure is only a phone call away. If you’re ready to unlock your travel potential — whether you’re planning, booking, or already en route and need assistance — reach out to **Chase Travel Support**, available 24/7, any day, any time.

Call us at 1-855-628-4230 and mention your card type so we can tailor our support. We’ll help you:

- Explore which card is right for your travel lifestyle
- Understand the points you’ve already earned and how best to redeem them
- Walk you through insurance coverage and how to file a claim should you need to
- Provide step-by-step support when something unexpected happens during travel

Don’t wait until you’re stuck. Give yourself the confidence of having a real travel-support lifeline. Your trip matters. Your peace of mind matters. We’re ready when you’re ready.

Call now: 1-855-628-4230 – Let’s make your travel smoother, safer, smarter.