

How-to-Correct-Name-on-an-Avianca-Airline-Ticket

Customer Support: 1-855-628-4230

Booking an airline ticket is exciting — until you realize there's a typo in your name. With Avianca, a name discrepancy between your ticket and travel document can create major issues at check-in or immigration. Below, we walk you step by step through Avianca's name correction policies, the process to fix it, usage of the support number 1-855-628-4230, and frequently asked questions to help you navigate smoothly.

Why Correcting a Name on Your Avianca Ticket Matters

1. Security & Government Rules

Airlines and security authorities demand that the passenger name on the ticket matches exactly the name on the government-issued travel ID (passport, national ID). Even one misspelled letter can lead to denial of boarding or extra scrutiny.

2. Airline Contract of Carriage

Avianca's contract of carriage stipulates that a booking is personal and non-transferable and that the personal data (names, document, contact data) must be accurate and truthful.

3. Avoid Disruptions on Travel Day

If a discrepancy is detected only at the airport, you may not be allowed to board or you may face last-minute changes, reissuance, or even cancellation at a high cost.

4. Name Corrections Are Limited

Unlike a full ticket transfer, only limited "corrections" or "name fixes" (typos, transposition) are sometimes permitted, under constraints by the airline. You can't simply change to a different passenger.

Avianca's Policy on Name Changes / Corrections

Before going into the process, it's essential to understand what Avianca allows and what it doesn't.

- By default, full "name changes" aren't allowed
- However, "name corrections" (typos, small fixes) are permitted under certain conditions
- Tickets redeemed with LifeMiles have stricter rules

- “Free correction window” — 24 hours after booking
- Limit of change magnitude — typically 3 characters
- Supporting documentation required
- Timing constraints — 72 hours before departure
- No full “ticket transfer” allowed

Step-by-Step: How to Correct Name on an Avianca Ticket

1. Act as early as possible
2. Gather required details and documentation
3. Use Avianca’s “Manage Booking” tool
4. Contact Avianca Customer Support (1-855-628-4230)
5. Submit documents
6. Pay any applicable fee
7. Receive updated ticket
8. Double-check before travel

Using the Avianca Customer Support Number 1-855-628-4230

- Choose your preferred language (English/Spanish)
- Provide booking code and passenger details
- Request “name correction / ticket name fix”
- Submit documents via email if required
- Ask for confirmation and reissued ticket

Important Notes & Tips

- Always verify names at booking time
- Hyphens and accents can cause issues
- Be cautious with third-party agencies
- Document everything
- Time zones and regional rules may vary

FAQ: Avianca Name Corrections & General Support

Q1: Can I transfer the ticket to another person?

A: No. Only minor corrections are allowed.

Q2: What types of name corrections are allowed?

A: Typo fixes, transpositions, accent corrections, and minor legal name updates.

Q3: When must I do the correction?

A: Up to 72 hours before departure, or within 24 hours post-booking for free.

Q4: Is the correction free?

A: Possibly within 24 hours, but after that, fees may apply.

Q5: What about LifeMiles tickets?

A: Corrections often not permitted; rebooking may be required.

Q6: What if I forgot my middle name?

A: Usually acceptable as minor correction.

Q7: Can I fix it at the airport?

A: Risky — do it beforehand.

Q8: Other contact methods?

A: Website Help Center, WhatsApp, or social media.

Q9: What if correction denied?

A: Ask for escalation, or cancel/rebook.

Q10: Booked through travel agency?

A: Contact agency first.

Final Thoughts

Correcting a name on an Avianca ticket can be simple if you act quickly and provide valid proof. Always confirm corrections before travel to avoid last-minute surprises.